IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Dennis M. DiVenuta Application No.: 10/672,556

Confirmation No. 8847 Group Art Unit: 2614

Filed: September 25, 2003

Examiner: Gerald Gauthier

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING TARGETED MESSAGES FOR PHARMACY INTERACTIVE VOICE

RESPONE (IVR) SYSTEMS

Date: March 25, 2008

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION DATED FEBRUARY 5, 2008

Sir:

Responsive to the Office Action dated February 5, 2008, please amend the aboveidentified application as shown.

If any extension of time for the accompanying response or submission is required, Applicants request that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

Amendments to the claims are reflected in the Listing of the Claims beginning on page 2 below.

Remarks begin on page 24 below.